

From: DPA EIS Helpdesk
Sent: Friday, November 16, 2001 8:10 AM
To: ALL DPA Statewide Staff; ALL DPA State Associates; Sturrock, Kathy
Subject: DMA computer system unavailable
BROADCAST TO ALL STAFF
FROM SYSTEMS OPERATIONS

We have been advised that the Anchorage Division of Medical Assistance is experiencing difficulties with their system. Neither their system nor e-mail is working at this time. The Juneau Division of Medical Assistance computer system continues to be available. They anticipate having their system back to normal by Monday, November 19th. We will let you know of any changes in the system status.